

## 2019 ANNUAL - SPRING CONFERENCE & TRADE SHOW

### From Ordinary to ExtraOrdinary! Tools for the 21st Century

March 31 - April 2, 2019— Fern Resort, Ramara & Casino Rama Hotel, Rama

### REGISTRATION / INVOICE

Resort/Company Name: \_\_\_\_\_

Attendee (1)		Attendee (2)	
Attendee (3)		Attendee (4)	
Attendee (5)		Attendee (6)	

Email: \_\_\_\_\_

Packages	INCLUDED	#	FEE	TOTAL
Sunday Day Reg.	Afternoon Educational Sessions; Coffee Break & ROO AGM		\$69.00	
Full Package	All Educational Sessions, (Coffee Breaks, 2 lunches & Presidents Dinner) (Sunday—Tuesday at 2:00)		\$259.00	
Full Package (Add'l)	2nd & 3rd delegates 10% Discount (Full Pkg as above) (Sunday—Tuesday at 2:00)		\$233.00	
Monday Day Reg.	Day Registration, Educational Sessions, Coffee Break, Lunch & Trade Show		\$129.00	
Trade Show	Exhibitor Showcase (1:15 pm & Trade Show 2 pm—5:30 pm)		FREE	
Pres. Evening Reg.	President' Reception & Dinner & Evening		\$69.00	
Tuesday Day Reg.	Day Educational Sessions, Coffee Break & Lunch at 2:00		\$150.00	

**OPTIONAL SESSION**      **\*\* EXTRA COST \*\***  
*After Tuesday lunch, please join us at OTEC Workshop*

<b>Tuesday OTEC Workshop (1 1/2 Hours)</b>	<b>Building a Culture of Service Excellence - OTEC—Sherry Sibio</b> • The Rallying Cry – Creating a Strong Service Vision; • Best Practices for Employee Engagement – Engage your Employees to Deliver on your Service Vision; • The Guest Experience – Define Your Moments of Truth * For Full Package registrant add \$69 and for all other registrant add \$125		\$69	
			\$125	

HST Reg # 107889123 RT0001 15% Rate increase applies for registrations received after March 15TH, 2019 to all packages. Late fee will be applied to registration.

Sub-Total

HST 13%

**TOTAL**

Any questions regarding the conference call Michelle Duff at 1.800.363.7227  
 Please complete registration form and email to michelle@resortsofontario.com

Payment Method	VISA	MC	CHEQUE	INVOICE
Credit Card Number	Expiry Date:			
Name as it appears on Credit Card :				
Signature		Phone:		